

GE Aviation

# On Wing Support<sup>®</sup>



**OnPoint**<sup>SM</sup>  
Services that perform.  
Solutions that save.



imagination at work

# When and where you need it.



On call. On time. OnPoint. That's the coverage you can expect from On Wing Support. As a supplemental OnPoint service product on an on-call basis, or as an OnPoint solution for your ongoing flight line engine maintenance needs, On Wing Support is standing by. Operating a worldwide network of dispatch and quick turn engine maintenance facilities, On Wing Support provides more than 3,000 rapid repair solutions yearly to over 250 customers worldwide. The flexibility of value-added repairs when you need it, where you need it, gives you the power to lower your operational costs and help maximize time on wing.

### Be back in the air quickly with rapid response.

On Wing Support is a full-service provider with the regulatory certification and OEM\* engineering support needed to complete complex engine repairs. Providing 24/7 AOG support, we dispatch OEM-trained technicians with tooling and parts to the flight line to provide repair solutions that help avoid unscheduled engine removal.

### Avoid an unscheduled engine removal with on-wing repairs.

The On Wing Support team performs approved repairs at the flight line for all GE & CFM engines, including borescope inspection/blending, LRU, fan module and gearbox worksopes. On-wing top case compressor repairs and module changes are also available on certain engine models.

### Avoid an unscheduled overhaul shop visit with off-wing repairs.

We have the capability to exchange engines with a full QEC swap. On Wing Support will then service your engine at one of our quick-turn "hospital" shops that perform top to bottom case compressor repairs in

addition to blade, seal and module replacements. On Wing Support is an authorized provider for most Service Bulletin and warranty programs for GE and CFM engines.

### Need a tool? You're covered with On Wing Support's Tool Lease Program.

Whether you're performing a large or small GE or CFM engine maintenance task, our Tool Lease Program will get you flying without the cost or lead times associated with purchasing your own tools. This unique program can provide long- or short-term leases of engine tooling, including engine change kits. And the flexibility of leasing versus purchasing lowers overall costs while maintaining room in a shop or hanger. On Wing Support also manages the maintenance, calibration and tracking of tools.

### Your service needs are met with our full service product.

Our service stations carry FAA, EASA and local regulatory certifications with authorizations to perform services outside of their fixed bases. Our service comes with full component, tooling, logistics, engineering and project management support to provide an integrated OnPoint service solution that meets your needs.

Site	Customer Service	Engine Repairs	Engine Changes and Other Scope	Agency
Cincinnati (CVG)	1.859.334.4020	All GE/CFM, GEnx, All GE90, All CF34, All GP7200, JT9, NDT Inspections	MD11, Embraer 190, 195, 170, 175, Airbus A380, A300, A318, A319, A320, A321, A330, A340, Boeing 737-all CFM engines, 747-400, 767, 777, Douglas DC-8-10, DC-10-10/15/30, Bombardier CRJ 200/600/700/800/900, GEnx	FAA, EASA
Dallas (DFW)	1.214.960.3322	All GE/CFM, All CF34, GEnx	B737, 777, A320, 330, RJs	FAA, EASA
London (LHR)	44.208.893.7107	All GE/CFM, All GE90, All GP7200, RB211		FAA, EASA, GCAA
Warsaw* (WAW)	48.22.606.8871	CF34-8E, CFM56-3, CF6-80C2, AE3007, PW120	B737 Classic, 767, ERJ, ATR, APUs, Reversers	FAA, EASA, PAA
Seoul (ICN)	82.32.744.5971	All GE/CFM, All GE90, V2500, PW4000	B737, 767, 777, E-190, APUs, B747-400 (CF6-80C2), A320 (CFM56-5B)	FAA, KCASA, CAAC
Xiamen (XMN)	86.592.573.1501	CF34-3, CFM		FAA, CAAC

\*Joint Venture / Affiliated Shop

24/7 AOG Hotline: +1.513.552.3272  
On Wing Support® [www.geaviation.com/ows](http://www.geaviation.com/ows)

**OnPoint—Services that perform. Solutions that save.**

Our On Wing Support rapid response teams are just a phone call away. Our services are available on-demand as a stand alone OnPoint product or as an OnPoint solution with guaranteed availability. Your GE Aviation representative can help you structure a comprehensive OnPoint solution with choices to complement your on-wing support service such as complete diagnostics, engine leasing and overhaul repair.

Learn more about OnPoint On Wing Support products and solutions at [geaviation.com/onpoint](http://geaviation.com/onpoint).



+1.877.432.3272 (within the U.S.)  
+1.513.552.3272 (outside the U.S.)  
[geaviation.com/onpoint](http://geaviation.com/onpoint)

©2010 General Electric Company. All rights reserved. GE Engine Services, Inc. is a wholly owned subsidiary of General Electric Company. GE, the GE Monogram, OnPoint, On Wing Support, CF6 and CF34 are trademarks and service marks of General Electric Company. CFM56 is a registered trademark of CFM International, a joint company of Snecma, France and General Electric Company. AE3007 is a registered trademark of Allison Engine Company. V2500 is a registered trademark of IAE International Aero Engines. 737, 767 and 777 are registered trademarks of the Boeing Company. A320, A330 are registered trademarks of Airbus. JT9, PW120, PW4000 are trademarks of Pratt & Whitney, a United Technologies Company. RB211 is a trademark of Rolls-Royce.  
AE-48055 (Rev 11/2010) Printed in U.S.A.